

# SUMMER 2023 AT CAMP GUIDE





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We hope this guide answers most, if not all, of your questions. However, if you need additional information or have any concerns, we invite you to get in touch with our office staff.

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### AT CAMP THIS SUMMER

We are looking forward to your arrival at ISTC! This "At Camp Guide" will detail check-in, add-ons for the camp experience, the daily schedule and other information to make your time at ISTC as awesome as possible.

If you have not read through the previous "Preparing for Camp Guide", we encourage you to review it before you read this Guide.

We cannot stress enough that if you have any questions, please reach out to our office!

### ONE WEEK BEFORE CAMP

One week prior to your scheduled check-in, you will receive our "Welcome to Camp" email. It covers the specific steps for check-in, as well as a recap of your canteen balance, checkout day, and permissions for checkout.

At this time, you will also be invited to complete the "Pre-Arrival Screening" to verify that your camper is healthy and ready for the ISTC experience. Found in your online parent account, this quick online form must be submitted prior to check-in.





## **CHECK-IN INFORMATION**

Check-in for every session, All Sports and IXTC, takes place on Sunday between 1:30pm and 4:00pm. Our gates will be closed outside of these times.

We are not able to accommodate early check-in requests, as we coordinate checkout for the previous session earlier in the day. The transition time is incredibly busy for our staff.

Cabin and bunks are pre-assigned based on age and roommate requests, so there is no need to beat the crowd!

Please do not arrive early and park alongside the public roads outside of our entrance. Not only is this prohibited by law, it prevents deliveries from taking place.

If you anticipate missing the Sunday arrival window between 1:30pm and 4:00pm, please inform our office. We will work with you to arrange a later time to check-in.

### **CHECK-IN PROCESS**

Our staff will be at the front gate to help you with check-in from the moment you arrive.

Check-in is done entirely from the car; families are not able to escort their camper down to cabins. During the process, our staff will assist your camper with their luggage as well as get them excited for the camp experience.

Check-in consists of the following stations, which we will detail in the next sections:

- Health Screening
- Cabins & Canteen
- Medication/Luggage Drop Off

Check-in is an eventful time and we want to make it a stress free experience! We kindly ask for your cooperation on the following to keep the afternoon a success:

Respect ISTC facilities, staff, and other families.

ISTC is a no smoking facility.

While we love animals at ISTC, any pets must remain in your vehicle.





### **HEALTH SCREENING**

The first step of the drive through check-in process is the Health Screening. This is a quick questionnaire regarding any potential changes to your camper's well-being.

Our team will also confirm if you are dropping off prescription medications. All medication is kept in our Health Center for the duration of your stay. The Health Center has most over-the-counter medications in stock. We ask that you do not bring additional medications with you as it creates extra work for our staff to log them and thereby holds up the check-in process.



### **CABINS & CANTEEN**

The next step of check-in is focused on your camp details! You'll receive your cabin assignment, learn your counselors names, and finalize your canteen account.

The canteen account is used to purchase snacks, desserts, and merchandise items throughout the camp stay. We recommend about \$10-15 per day for the canteen; anything left in the account is refunded back to you at checkout.

During check-in, you can elect to buy a waterfront tubing session or cabin group photo using canteen funds. These tubing sessions take place in one of the afternoon recreation times, Monday-Thursday. The cabin photos are printed and included in your checkout materials.

### **MEDICATION CHECK-IN**

After the cabin assignment/canteen station, you will be directed to our luggage area; however, if you have medications, we will have you drop them off with our Health Center team before moving to the luggage area.

When turning in your medications, you'll be able to connect with our nurses and athletic trainers. They'll ask you to confirm the dosages and timing of your camper's medications. If your camper would like to carry an epi-pen or inhaler, you will be able to organize those details during this stop, too.



### LUGGAGE DROP OFF

The final step of the check-in process is luggage drop off. You'll be invited onto our exit road, where staff members will greet you carside. This is where the fun begins! Our staff will bring the energy, but also help your camper carry their belongings down to their cabin.

After saying goodbye, it is time to follow the exit path and depart for the week.

### **CAMP EXTRAS**

Aside from the tubing and canteen account set up during check-in, there are a few extras that can enhance the ISTC experience.

Weekend stays (Saturday or Sunday checkout) can be added onto your session for an additional \$275 per day.

ISTC merchandise can be ordered as care packages to be delivered during your camper's stay. All items can be organized as part of a custom care package, along with a note from home, to let your favorite camper know you are thinking of them.



Visit our camp store at international-sports.com/online-store/ to place your order.





### SAMPLE DAILY SCHEDULE

Each day of ISTC brings adventure and all campers follow the same schedule.

8:00 am – 9:00am Breakfast

9:15am – 11:30am Sports Session #1

12:00pm – 1:00pm Lunch

1:15 – 2:30pm Afternoon Recreation

3:00pm – 5:00pm Sports Session #2

5:00pm – 6:00pm Dinner

6:30pm – 8:00pm Sports Session #3

8:30pm – 10:00pm Evening Recreation

10:15pm Curfew

10:45pm Lights Out

### **CAMP DINING**

Breakfast, lunch, and dinner are provided by our Food Service Team each day. Meals vary day to day, although they all feature a buffet line with main entrees and additional options via side bars.

Our Food Service team not only cooks for us in the summertime, but also
prepares our meals for the weddings, special events, and group retreats
during the rest of the year. They truly redefine the term "camp dining."

- We can accommodate campers with different dietary needs: gluten free, dairy free, vegan, vegetarian, and nut free. We do not use nuts, peanuts, or peanut oils in any of the food we prepare. We also label items in our dining hall to allow campers to make informed choices.
- Campers and counselors have assigned tables and enjoy the meal together as a cabin, which relieves the social pressure related to finding a seat.





### **SAMPLE MEALS**

### Breakfast

pancakes and syrup
hash browns
bacon
blueberry muffins
assorted yogurts
assorted dry cereals
toast
fresh fruit juices
milk
coffee

#### Lunch

cheese pizza
assorted toppings
potato chips
chicken noodle soup
sandwich bar
breads and crackers
brownies
juices
milk
coffee

#### Dinner

roast beef mashed potatoes gravy green beans dinner rolls bread white cake juices milk coffee

### **CAMPER HEALTH**

We cannot stress enough that camper safety and well-being are our utmost priority. We have a state-of-the-art health center that is staffed around the clock by nurses and athletic trainers. We also have a fully licensed physician on call.

If a camper becomes injured, or is ill for more than a session, our health center team will call you to keep you informed. In case of illness, campers will be housed in the health center for a brief period; however, if it persists, you may be called to pick up your child from camp.

For any concerns, we recommend getting in touch with us before camp or speaking directly with the Health Center team during your check-in.





### **MEDICATIONS**

All medication and treatments, prescription or over-the-counter, must be turned into the Health Center to be administered by our nursing staff.

Epi-pens and inhalers must be checked in to the Health Center, although parents who wish for their campers to keep it on their belonging can sign off to do so.

At the end of the camp week, any remaining medications will be returned with your child's check-out materials. Please ensure your child has their medications with them before departing camp as any unclaimed medications will be disposed of. Unfortunately, we are not able to mail medications as it is unlawful. (Only Drug Enforcement Administration (DEA) registered distributers can mail prescription medication.)

### **INSURANCE**

All campers must have medical insurance in order to attend ISTC.

Your personal medical insurance policy is your child's primary coverage. All campers are covered by excess coverage accident insurance while at camp. If a camper sustains an injury at camp, parents are required to pay for any out-of-pocket expenses at the time of departure and then submit the claim to their insurance company.

Camp insurance does not cover illness. Parents must reimburse the camp for physician fee's and prescriptions due to illness upon time of departure from camp.

If you do not have medical insurance for your child, you can obtain a short-term policy for camp. Please contact USI Affinity Travel Insurance Services at travelinsure.com.



### PHOTOS & SOCIAL MEDIA



Google Play

Search for ISTC and download our mobile app to keep up to date on everything happining at camp!

Each day, we upload photos to our camp app and website's online galleries to give families the opportunity to see pictures of their camper and the day's events.

We believe the role of our photographers is to offer a peek into life at camp. It is an impossible task to capture every camper's individual experiences, however, we make our best effort to try get everyone in a photograph. With this in mind, we are not able to accommodate special requests for photos.

ISTC is also extremely active on Facebook, Snapchat, Twitter and Instagram during the summer months. Each platform will have more content on the day's events.





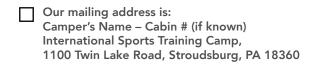
### COMMUNICATION

We want to emphasize our communication opportunities with you to ensure we have matching expectations for the week.

ISTC is cell phone free for both campers and staff; with the busy
nature of our daily schedule, we do not have times for campers to
receive and make calls.

We offer a bunk note service through your online parent account,
which allows you to write to your camper. These notes are
organized through CampinTouch, and delivered to your camper.

We accept and send mail regularly. Writing supplies and stamps can be purchased in the canteen or you can send your camper with pre-addressed letters or postcards. Inversely, you are able to send mail, packages, and other items – we simply ask that it does not
contain food or other things from our 'Not To Bring' list.



### VISITATION POLICY

For the safety and security of our campers and staff, we do not allow onsite visits during the camp season. Our gates are closed to the public.

If a camper needs to leave their session for another commitment (i.e. school sports, family event, etc.), please let our staff know prior to your arrival so we can make the necessary preparations.



### **RAIN PLANS**

Fortunately, when rain occurs at camp, it typically happens in short bursts. We can work around wet weather by using many of our covered spaces. Teams move between covered spaces like the Fieldhouse, Boathouse, Arena and Pavilion.

In the event of thunderstorms, we will keep everyone in their cabins for safety (and make every effort to reschedule their missed activity). Sports coaches also visit the cabins to play indoor games with the kids until the storms pass.



### **HOT WEATHER PLANS**

Extreme heat and heat-related illnesses are things we take very seriously. We can mitigate the effects of heat by changing our schedule.

- Our coaches and counselors allow for regular water breaks and encourage our campers to stay hydrated. Our Health Center staff monitor our campers, looking for any signs of heat related illness.
- Make sure your camper brings a waterbottle with them to camp.



### **CHECK-OUT TIMES**

Check-out time varies depending on your check-out day.

Friday Check-out: 11:00am
Saturday Check-out: 10:00am
Sunday Check-out: 10:00am
Since camp is still in session during the morning of each checkout day, ware not able to open our gates earlier to accommodate early checkouts.
If you need to pick up your camper at a different time, please get in touch with our office with as much notice as possible. (Additional fees apply.)
Check-out is conducted curbside, similar to check-in. Your child will come to the parking lot with their belongings once you arrive.



### **NEXT SUMMER**

Signing up online for the following summer a full year in advance is a reality if you want to secure your first choice of dates.

For the past few years, our first week of August will reach
capacity before the current summer finishes. Each week of
IXTC will also fill as the week passes in the current summer

For returning families, we offer the largest discount of the year for early registration, which will automatically apply to all eligible weeks.

It is important to note that your selection of week, checkout day, and roommate requests do not need to be final at this point; as long as we have availability, we can make adjustments to your registration details.



### **TIPPING POLICY**

Our staff is not expecting to receive tips; however, if you would like to tip them, you are welcome to do so. Please feel free to deliver tips to your check-out greeter in a sealed envelope with the staff member(s) name on it and we will distribute them.

We cannot stress enough that tipping our staff is entirely up to you and not required.

